

Return declaration

Customer's address / Collection address

Date:

Customer no:

Your reference:

E-Mail:

Phone:

Number of items/colli:

Signature:

Following goods are to be returned:

Pos.	Art-No	Art.-Description	Qty.	Deliv. Note No.	Reason for return find no. below	Comments
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1						
2						
3						
4						
5						

Reason for return no.

1	item is not working
2	item is damaged / bad quality
3	changes in project
4	received wrong items

5	ordered wrong items
6	return items from stock
7	return of samples
8	others

Please send this filled out return declaration back to us.
 We will check and send you a return number.
 Please mark clearly the return package with this number.
 Otherwise the package cannot be accepted by our receipt department.
 Additionally, only items in original packaging will be accepted.
 Charge forward deliveries will not be accepted.
 Damaged items must be reclaimed latest 3 days after goods receipt in written form.
 Incidentally please consider our General Terms and Conditions.
 If you do not have those, please make a request (also find on www.als.de/download).